

Management styles

(LEVEL B2)

Part 1: WARM-UP

EX.1. Look at the cartoon below. Do you agree with it? Have you ever met any of these types of managers? Discuss it with your partner.



Source: <http://dilbert.com>

EX.2a. Choose the three most important qualities of a manager from the box below and rank them in order of importance. Then choose the three least important. Compare your choice with your partner.

supportive	diplomatic	charismatic	considerate	collaborative	patient
organised	decisive	flexible	sociable	responsible	effective
committed					

EX.2b. Now form the opposites using an appropriate prefix (in-, im-, un-, ir-, dis-) Which qualities make a bad boss? Discuss it with your partner.

Part 2: WATCHING

Source: <https://www.youtube.com/watch?v=g1r5vBJnJAE>

EX.3. Before you watch the material try to match the following hallmark phrases with a suitable management style. Compare your ideas with a partner. Watch the video and check your answers.

Which management style is not mentioned? With your partner think of its likely hallmark phrase.

„Do what I say”	COACH
„I value your input”	VISIONARY
„What do you think?”	DELEGATOR
„How can I support you?”	DIRECTOR
„Follow me!”	CONSENSUS BUILDER
„You've got this”	CONSULTANT
?	?

EX.4. Now read the sentences below and decide if they are true or false.

1. Directors engage in relationship building. T/F
2. Under this management style employees stay demotivated and are unable to develop. T/F
3. You can't stay independent if you work for the Consultant. T/F
4. The Consensus Builder favours ideas with the most support from the team. T/F
5. The Coach is the most effective as far as team building and socializing is concerned. T/F
6. Coaches tend to struggle with high-flyers. T/F
7. Visionary managers are good strategists and tacticians. T/F
8. When working for the Delegator you shouldn't expect too much guidance. T/F
9. High turnover is characteristic for the Narcissist's management style. T/F
10. Employees working for the Narcissist are often blamed for any failures. T/F

Part 3: AFTER WATCHING:

EX.5. Discuss the following questions with your partner.

1. Which of the abovementioned styles have you experienced as an employee?
2. If you were a manager, which style would you most likely choose?
3. If you are a manager, how would you describe your own management style?